

Office of the Consumer Advocate

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January 28, 2021

Board of Commissions of Public Utilities
120 Torbay Road, P.O. Box 2140
St. John's, NL A1A 5B2

**Attention: G. Cheryl Blundon, Director of
Corporate Services / Board Secretary**

Dear Ms. Blundon:

**Re: Newfoundland Power Inc. - 2021 Capital Budget Application –
Customer Service System Replacement Project – Written Submissions Schedule**

The written submissions timetable forwarded this afternoon in relation to the above-referenced application is unfair.

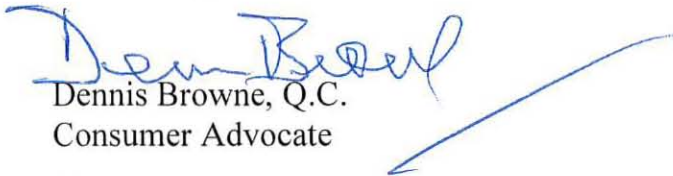
Prior to this afternoon, our time was consumed in an RFI process pertaining to another application, which was forwarded to the Board earlier today.

It is noteworthy that the Board has provided NL Power, in this instance, every opportunity to make its case, even re-opening the RFI process, which, in our opinion, was not envisaged under the guidelines.

We too require every opportunity to deal with this matter in a fulsome manner. We request therefore an additional week to deal with these RFIs, filing submissions on or before February 24, 2021.

We look forward to your reply.

Yours truly,


Dennis Browne, Q.C.
Consumer Advocate

/bb

cc **Newfoundland Power Inc.**
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